

Swim Spa Pre-Delivery Guide

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Delivery

HIAB Truck

Due to the size and weight of your Swim Spa it requires delivery with a 'HIAB' truck. A HIAB is a large delivery truck with a crane arm which will collect, deliver and lift the Swim Spa into position as long as the desired location is reachable within 7m from where the truck can park. This allows for lifting over small fences or hedges that are no higher than 2m.

Keep in mind the HIAB will likely need to be able to fit up the driveway* (or a neighbouring driveway). The dimensions of a HIAB could be up to 2.5m wide x 9m long, so corners maybe tricky to navigate.

Custom Delivery

If the desired location is not serviceable by a HIAB, a crane will need to be employed*. Cranes come in a variety of sizes and reaches (up to 40+ metres) but are usually unable to fit up driveways and need to be parked roadside. There are factors to take into consideration with cranes including power lines and sometimes even traffic control plans.

Quoting and site checking is required for a custom delivery, please contact us.

Collection

For those organising their own transport, the Swim Spa can be collected from our Auckland or Christchurch Warehouses.

Nationwide customers can collect from select transport depots around the country - check with your sales consultant to see a list of available pick up locations.

Confirm the weight and size of the Swim Spa with your transport company to ensure they have the equipment to collect it.

*For Hiab/Crane deliveries you will need to ensure the access-way (driveway) is able to withstand the weight of the truck and load.



Choosing an Area

Factors to Consider

To maximize the enjoyment of your Swim Spa, its location placement and orientation should be carefully considered.

- Can electrical cabling reach the preferred site from the switchboard/mains?
- Does the preferred site support adequate drainage? Splashing while swimming will occur.
- There should be no power lines or overhead cables anywhere near the Swim Spa.
- Are there potential privacy issues with double story buildings next door?
- Is there enough room within the full foundation for purchased optional accessories such as steps, heat pump and cover lifters? Measurements for these accessories can be found on pages 21.
- If purchased, is there enough room at each end for cover-lifters to operate and are they going to be accessible to lift?
- Does your location support access around the entire swim spa? Full perimeter access is required.
- Do you have a view that you wish to look over while relaxing in the Swim Spa?
- Are there other features you wish to add to your Swim Spa environment to enhance your experience, such as decking?
- Does positioning allow easy accessibility to the external drain valve and other similar controls? These are pointed out on the model overview pages.



Fencing

New fencing rules seem to suggest that most councils will want to see a 1.2m fence around the perimeter of the Swim Spa, especially if installed below ground or decked.

Keeping the Swim Spa above ground may give you the ability to 'use the wall of the Swim Spa as a barrier' as this is over 1.2m high. In this case steps and any other objects that could be used to climb the wall will need to be removable when not in use. Keep in mind if installing a heat pump, the piping would need to be kept low to the ground and the unit itself installed 1.2m from the Swim Spa.

Fencing requirements are the responsibility of the home owner and we suggest that in all cases you contact your council to discuss any requirements for your region.





Installation

Foundation Requirements

Swim Spas can weigh over 8 tonne when full of water so it is very important to place it on foundation that will support the weight and be able to deal with damp conditions and water spillage.

We recommend a level <u>150mm steel reinforced concrete pad</u> as a minimum requirement.

Drainage will need to be incorporated into the foundation, see page 7 for details. You may also wish to conceal the conduit, see page individual model pages for details.

In terms of size, the foundation should cover the footprint of the Swim Spa and incorporate space for steps and heat pump (if purchased). See page 21 for specific measurements of these accessories.

Example Foundation Plan (Trident):

Concrete pad fits the size of the trident but extra width (+1metre) is given to the controller end. Heat pump placed 300mm off end of swim spa. Extra foundation incorporates space for steps with a bit of room to move. Heat pump and steps are optional add-ons.



Access

600mm of clearance around the perimeter of the Swim Spa needs to be provided in order to remove the cabinet panels for servicing. Obstructions like buildings, trees and fences should be taken into consideration. If decking or sinking, removable decking pieces can be used to adhere to this requirement.

It is the owners responsibility to ensure that all panels can be removed and accessed around all four sides of the Swim Spa.

Drainage

Having adequate drainage around the Swim Spa is very important. Any build-up of ground water or run-off needs to be directed away from the Swim Spa as flooding issues are not covered by warranty.

Covered gravel trenches around all sides of the foundation could be used to prevent flooding. Additionally, incorporating drainage channels into the concrete pad is recommended.

Your Swim Spa water will also need to be manually drained a few times a year via the external drain valve. A hose attachment is supplied and the external valve should be kept accessible.

Many customers prefer to speed up the draining process by purchasing a submersible pump. These are an inexpensive option and can be purchased at a hardware store.

If sinking below ground, water run off should be directed to a sump.

Above Ground Installation

This is most simple method of installing a swim spa. All you need to prepare is your foundation (concrete pad) and place the Swim Spa on top with a Hiab or Crane. Keeping it above ground allows for easy access in-case servicing is required. We recommend this option where possible.



Decking or Sinking

Sinking into the ground or adding a deck around your Swim Spa can create a stunning visual appearance, however there are a few things to take into account.

- Foundation requirements stay the same however drainage may need to be reconsidered to suit.
- Access (as described on page 7) is required to the surrounding cabinet panels therefore removable decking pieces or canter-levering should be utilized.
- There are items located on the cabinet panels such as the music docking station and Bluetooth control (select models) which may be compromised. Consider a hatch to access these.
- Covers clips are to be installed on the cabinet, how will these be accessed?
- There is an external drainage valve located at the bottom of a cabinet panel, this will need to be accessible to drain the pool 2-3 times per year.



Master Spas Momentum D Pictured

Below Ground Install

Installing a Swim Spa below ground requires considerable planning and expertize. If it is still feasible to achieve this after considering the requirements as per page 8 ('Decking or Sinking'), a plan similar to the below should be followed.

We recommend this project is undertaken by an experienced landscaping and building team.

1. Digging the Pit

A sufficient pit should be dug that will accommodate the foundation measurements. Remember to include area for heat pump, drainage and 600mm perimeter access.

2. Retaining Walls

The pit should have surrounding retaining walls built with timber or concrete. The retaining walls should be sealed and waterproofed.

3. Drainage

Adequate draining options need to be fitted into the pit to remove water from any spill or leaks. This can be done with gravity drain or into a sump with a submersible pump fitted.

4. Foundation

The reinforced foundation should then be poured. Remember to take account of the foundation adding extra height to the swim spa.

5. Positioning

Once the foundation has cured, the Swim Spa can be lifted into place.

6. Decking

Removable decking sections can then be added to complete the installation. Remember that access is required around the perimeter of the Swim Spa. Failure to comply with these requirements may result in significant costs at time of service.

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Hydro

MEASUREMENTS

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А	Swim Spa Length	3900mm
В	Swim Spa Width	2280mm
С	Swim Spa Height	1370mm
D	Internal Swim Length (approx)	2850mm
Е	Internal Swim Width (approx)	1900mm
F	Ground to Under Acrylic Lip*	1265mm

SPECIFICATIONS

5250 LITRES

1235KG DRY / 6485KG FULL

POINTS OF INTEREST**

- (1) Swim Jet/s
- (2) Topside Control Panel
- (3) Conduit Safe Entry Point^{\dagger} (Under Base)
- (4) Swim Spa Controller
- 5 Heat Pump Ready Piping
- (6) External Drain Valve

*Allow tolerance of +/- 2cm. Avoid decking under lip. **Location markings are approximate indications of where component/part will be located & may be subject to change. *Conduit safe entry point is not pre-cut. See following page.





Electrical Installation is not included - please arrange and discuss the below with your electrician.

The Hydro Swim Spa comes in three variants - Splash, Swim and Swim Pro.

Each of these variants have different electrical requirements so please also confirm the setup for your model with your electrician. The feed should be hardwired back to your mains with the appropriate safety devices and isolation switches. No cable and/or electrical equipment (RCD etc.) is provided with the Swim Spa. An electrical pack is available from our support page with more information.

Model	Recommended	Minimum Setup ¹	Maximum Setup ²
Hydro Splash	15A	15A	25A
Hydro Swim	32A	32A	45A
Hydro Swim Pro	45A	45A	55A

¹ The minimum required amps to run the Swim Spa. The heater will 'load shed' when pumps are turned on. We recommend this option as heating is generally not required while swimming (too warm). ² The maximum setup means no heater load shed will take place and all most of the components will run together at once.

CONDUIT ENTRY SPACE (SAFE ZONE)

If the foundation allows, your power cable can be fed up through the underside of the Swim Spa base to conceal it. The below diagram indicates a safe zone area 200mm wide where no components or piping will interfere with the conduit. Placing a conduit stub within this area in your foundation will then allow the Swim Spa to be laid over the top of it at time of delivery. *Please note this space is not pre-cut, it needs to be cut on site, at time of delivery.* Be sure to leave at least 2 metres of cable to reach the system controller located behind the cabinet panel - see diagram below.



Trident

MEASUREMENTS

А	Swim Spa Length	4210mm
В	Swim Spa Width	2280mm
С	Swim Spa Height	1370mm
D	Internal Swim Length Approx	2900mm
Е	Internal Swim Width Approx	1900mm
F	Ground to Under Acrylic Lip*	1265mm

SPECIFICATIONS

5270 LITRES

1268KG DRY / 10295KG FULL

POINTS OF INTEREST**

- (1) Swim Jet/s
- (2) Topside Control Panel
- (3) Internal Steps Entry
- (4) Conduit Safe Entry Point^{\dagger} (Under Base)
- 5 Swim Spa Controller
- (6) Heat Pump Ready Piping
- (7) External Drain Valve

*Allow tolerance of +/- 2cm. Avoid decking under lip. **Location markings are approximate indications of where component/part will be located & may be subject to change. ¹Conduit safe entry point is not pre-cut. See following page.





Electrical Installation is not included - please arrange and discuss the below with your electrician.

The Trident Swim Spa comes in three variants - Splash, Swim and Swim Pro.

Each of these variants have different electrical requirements so please also confirm the setup for your model with your electrician. The feed should be hardwired back to your mains with the appropriate safety devices and isolation switches. No cable and/or electrical equipment (RCD etc.) is provided with the Swim Spa. An electrical pack is available from our support page with more information.

Model	Recommended	Minimum Setup ¹	Maximum Setup ²
Trident Splash	15A	15A	25A
Trident Swim	32A	32A	45A
Trident Swim Pro	45A	45A	55A

¹ The minimum required amps to run the Swim Spa. The heater will 'load shed' when pumps are turned on. We recommend this option as heating is generally not required while swimming (too warm). ² The maximum setup means no heater load shed will take place and all most of the components will run together at once.

CONDUIT ENTRY SPACE (SAFE ZONE)

If the foundation allows, your power cable can be fed up through the underside of the Swim Spa base to conceal it. The below diagram indicates a safe zone area 200mm wide where no components or piping will interfere with the conduit. Placing a conduit stub within this area in your foundation will then allow the Swim Spa to be laid over the top of it at time of delivery. *Please note this space is not pre-cut, it needs to be cut on site, at time of delivery.* Be sure to leave at least 2 metres of cable to reach the system controller located behind the cabinet panel - see diagram below.



Olympus

MEASUREMENTS

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А	Swim Spa Length	5000mm
В	Swim Spa Width	2280mm
С	Swim Spa Height	1370mm
D	Internal Swim Length	3800mm
Е	Internal Swim Width	1900mm
F	Ground to Under Acrylic Lip*	1265mm

SPECIFICATIONS

8610 LITRES

1268KG DRY / 10295KG FULL

POINTS OF INTEREST**

- 1 Swim Jet/s
- (2) Topside Control Panel
- (3) Internal Steps Entry
- (4) Conduit Safe Entry Point^{\dagger} (Under Base)
- (5) Swim Spa Controller
- (6) Heat Pump Ready Piping
- (7) External Drain Valve

*Allow tolerance of +/- 2cm. Avoid decking under lip. **Location markings are approximate indications of where component/part will be located & may be subject to change. [†]Conduit safe entry point is not pre-cut. See following page.





Electrical Installation is not included - please arrange and discuss the below with your electrician.

The Hydro Swim Spa comes in three variants - Splash, Swim and Swim Pro.

Each of these variants have different electrical requirements so please also confirm the setup for your model with your electrician. The feed should be hardwired back to your mains with the appropriate safety devices and isolation switches. No cable and/or electrical equipment (RCD etc.) is provided with the Swim Spa. An electrical pack is available from our support page with more information.

Model	Recommended	Minimum Setup ¹	Maximum Setup ²
Olympus Splash	15A	15A	25A
Olympus Swim	32A	32A	45A
Olympus Swim Pro	45A	45A	55A

¹ The minimum required amps to run the Swim Spa. The heater will 'load shed' when pumps are turned on. We recommend this option as heating is generally not required while swimming (too warm). ² The maximum setup means no heater load shed will take place and all most of the components will run together at once.

CONDUIT ENTRY SPACE (SAFE ZONE)

If the foundation allows, your power cable can be fed up through the underside of the Swim Spa base to conceal it. The below diagram indicates a safe zone area 200mm wide where no components or piping will interfere with the conduit. Placing a conduit stub within this area in your foundation will then allow the Swim Spa to be laid over the top of it at time of delivery. *Please note this space is not pre-cut, it needs to be cut on site, at time of delivery.* Be sure to leave at least 2 metres of cable to reach the system controller located behind the cabinet panel - see diagram below.



Himalaya

MEASUREMENTS

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А	Swim Spa Length	5940mm
В	Swim Spa Width	2280mm
С	Swim Spa Height	1370mm
D	Swim Zone Internal Length	3400mm
Е	Swim Zone Internal Width	1900mm
F	Ground to Under Acrylic Lip*	1265mm

SPECIFICATIONS

8610 LITRES

1268KG DRY / 10295KG FULL

POINTS OF INTEREST**

- (1) Swim Jet/s
- (2) Swim Zone Topside Control Panel
- (3) Swim Zone Controller
- (4) Internal Steps Entry
- (5) Heat Pump Ready Piping
- (6) Spa Zone Topside Control Panel
- 7 Spa Zone Controller
- 8 External Drain Valve/s

*Allow tolerance of +/- 2cm. Avoid decking under lip. **Location markings are approximate indications of where component/part will be located & may be subject to change. ¹Conduit safe entry point is not pre-cut. See following page.





Electrical Installation is not included - please arrange and discuss the below with your electrician.

The Himalaya Swim Spa comes in three variants - Splash, Swim and Swim Pro.

Each of these variants have different electrical requirements so please confirm the setup for your model with your electrician. Note that there are *two* individual controllers, located at either end (powering the spa zone and the swim zone separately). The appropriate cabling, safety devices and isolation switches are not included and are to be provided by your electrician.

Model / Zone	Recommended	Minimum Setup ¹	Maximum Setup ²
Himalaya Splash - Spa Zone	15A	15A	25A
Himalaya Splash - Swim Zone	15A	15A	25A

The Himalaya Splash has a 4.5m 15A cable pre-connected to both controllers.

Model / Zone	Recommended	Minimum Setup ¹	Maximum Setup ²
Himalaya Swim - Spa Zone	15A	15A	25A
Himalaya Swim - Swim Zone	45A	45A	55A

The Himalaya Swim has a 4.5m 15A cable pre-connected to the Spa Zone controller only. Hardwiring required for Swim Zone.

Model / Zone	Recommended	Minimum Setup ¹	Maximum Setup ²
Himalaya Swim Pro - Spa Zone	15A	15A	15A
Himalaya Swim Pro - Swim Zone	45A	45A	55A

The Himalaya Swim Pro has a 4.5m 15A cable pre-connected to the Spa Zone controller only. Hardwiring required for Swim Zone.

¹ The minimum required amps to power the controller. The heater will 'load shed' when pumps are turned on. We recommend this option as heating is generally not required while swimming (too warm). ² The maximum setup means no heater load shed will take place and all most of the components will run together at once. Setting up a dual zone model with two individual connections allows each zone to be switched off independently. Detailed electrical packs are available from our support page.

CONDUIT ENTRY SPACE (SAFE ZONE)

If the foundation allows, your power cable can be fed up through the underside of the Swim Spa base to conceal it. The below diagram indicates a safe zone area 200mm wide where no components or piping will interfere with the conduit. Placing a conduit stub within this area in your foundation will then allow the Swim Spa to be laid over the top of it at time of delivery. *Please note this space is not pre-cut, it needs to be cut on site, at time of delivery.* Be sure to leave at least 2 metres of cable to reach the system controller located behind the cabinet panel - see diagram below.





Poseidon

MEASUREMENTS

А	Swim Spa Length	5940mm
В	Swim Spa Width	2260mm
С	Swim Spa Height	1520mm
D	Swim Zone Internal Length	2980mm
Е	Swim Zone Internal Width	1900mm
F	Ground to Under Acrylic Lip*	1410mm

SPECIFICATIONS

8610 LITRES

1268KG DRY / 10295KG FULL

POINTS OF INTEREST**

- (1) Swim Jet/s
- (2) Swim Zone Topside Control Panel
- (3) Swim Zone Controller
- (4) Internal Steps Entry
- (5) Heat Pump Ready Piping
- (6) Spa Zone Topside Control Panel
- (7) Spa Zone Controller
- 8 External Drain Valve/s

*Allow tolerance of +/- 2cm. Avoid decking under lip. **Location markings are approximate indications of where component/part will be located & may be subject to change. *Conduit safe entry point is not pre-cut. See following page.





Electrical Installation is not included - please arrange and discuss the below with your electrician.

The Poseidon Swim Spa comes in two variants - Swim and Swim Pro.

These variants have the same electrical requirements. Please confirm the setup as per below with your electrician. Note that there are *two* individual controllers, located at either end (powering the spa zone and the swim zone separately). The appropriate cabling, safety devices and isolation switches are not included and are to be provided by your electrician.

Model / Zone	Recommended	Minimum Setup ¹	Maximum Setup ²
Poseidon Spa Zone	15A	15A	25A
Poseidon Swim Zone	45A	45A	55A

The Poseidon Swim has a 4.5m 15A cable pre-connected to the spa zone controller only. Hardwiring required for Swim Zone.

Model / Zone	Recommended	Minimum Setup ¹	Maximum Setup ²			
Poseidon Swim Pro - Spa Zone	15A	15A	15A			
Poseidon Swim Pro - Swim Zone	45A	45A	55A			

The Poseidon Swim Pro has a 4.5m 15A cable pre-connected to the spa zone controller only. Hardwiring required for Swim Zone.

¹ The minimum required amps to power the controller. The heater will 'load shed' when pumps are turned on. We recommend this option as heating is generally not required while swimming (too warm). ² The maximum setup means no heater load shed will take place and all most of the components will run together at once. Setting up a dual zone model with two individual connections allows each zone to be switched off independently. Detailed electrical packs are available from our support page.

CONDUIT ENTRY SPACE (SAFE ZONE)

If the foundation allows, your power cable can be fed up through the underside of the Swim Spa base to conceal it. The below diagram indicates a safe zone area 200mm wide where no components or piping will interfere with the conduit. Placing a conduit stub within this area in your foundation will then allow the Swim Spa to be laid over the top of it at time of delivery. *Please note this space is not pre-cut, it needs to be cut on site, at time of delivery.* Be sure to leave at least 2 metres of cable to reach the system controller located behind the cabinet panel - see diagram below.



River Swim Elite

MEASUREMENTS

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А	Swim Spa Length	5940mm
В	Swim Spa Width	2260mm
С	Swim Spa Height	1510mm
D	Swim Zone Internal Length	4000mm
Е	Swim Zone Internal Width	1900mm
F	Ground to Under Acrylic Lip*	1420mm

SPECIFICATIONS

9000 LITRES

1600KG DRY / 15000KG FULL

POINTS OF INTEREST**

- (1) River Swim System
- (2) River Swim System Topside Control Panel
- (3) River Swim Controller
- (4) Internal Steps Entry
- (5) Heat Pump Ready Piping
- (6) Swim Spa Topside Control Panel
- (7) Swim Spa Controller
- 8 External Drain Valve/s

*Allow tolerance of +/- 2cm. Avoid decking under lip. **Location markings are approximate indications of where component/part will be located & may be subject to change. *Conduit safe entry point is not pre-cut. See following page.





Electrical Installation is not included - please arrange and discuss the below with your electrician.

The River Swim Elite has *two* individual controllers, located at the same end of the unit (one controller powering the propulsion system and the other controlling the swim spa heating & filtering). No cables or plugs are provided. The appropriate cabling, safety devices and isolation switches are not included and are to be provided and installed by your electrician.

Controller	Minimum Setup
Propulsion System Controller	34A
SpaNet SV3 Swim Spa Controller	15A*

*Assumes the included 8.8kW heat pump is used to heat the water with the swim spas inbuilt heater element disabled. If not utilizing the heat pump, please contact us to discuss electrical setup.

CONDUIT ENTRY SPACE (SAFE ZONE)

If the foundation allows, your power cable can be fed up through the underside of the Swim Spa base to conceal it. The below diagram indicates a safe zone area 200mm wide where no components or piping will interfere with the conduit. Placing a conduit stub within this area in your foundation will then allow the Swim Spa to be laid over the top of it at time of delivery. *Please note this space is not pre-cut, it needs to be cut on site, at time of delivery.* Be sure to leave at least 2 metres of cable to reach the system controllers located behind the cabinet panel - see diagram below.



Accessories

Steps

Not included.

If you need steps for your Swim Spa, we have two versions available to choose from as an add-on accessory. Talk with your sales consultant about purchasing if required.





790mm (w) x 850mm (l) x 800mm (h) 3-Tier Standard

820mm (w) x 1355mm (l) x 1680mm (h) 4-Tier with Safety Handrails

Heat Pump

Included only with 'Swim Pro' and River Swim Elite Models.

We highly recommend a SpaNet 8.8kW heat pump with your Swim Spa. Our SpaNet heat pumps integrate directly with the SV system controller, heating your swim zone as efficiently as possible saving you on energy costs. It also provides the ability to cool the water down to temperatures as low as 10°C for a refreshing dip in summer.

There is specific positioning and air-space requirements to adhere to when adding a heat pump, so keep this in mind when planning your foundation (see page 23 for details). As per normal heat pump operation, condensation will be generated and should be piped away from the unit.

The heat pump measures: $955 \times 400 \times 550$ mm (L x W x H).

See page 23 for more detail.



Traditional Covers

Included only with 'Splash' and 'Swim' Models.

Splash and Swim variants include a set of traditional high density, bi-folding vinyl covers designed to provide maximum heat retention and keep debris out of your swim spa when not in use. To assist with removal, a lifter add-on accessory such as the 'VX3 Cover Lifter' can be installed onto the swim spa.

Two VX3 Cover Lifters are included with "Swim" Models only.

The VX3 Cover Lifter stacks the covers upright, parallel with the short ends of the swim spa. This sits approximately half of the cover above the top edge of acrylic, providing some shelter from the wind. 500mm of clearance at each short end is required for the cover mechanism to 'swing out'. Note that duel zone models, one small section of cover will require manual removal.



VX3 Cover Lifter example - covers in open "stacked" position.

Rolling Cover

Included only with 'Swim Pro' and River Swim Elite Models.

Our premium rolling cover option makes for easy cover management. The cover is simply rolled (into a coil) from one end of the swim spa, out of the way, rather than lifting off and onto the ground.

A rolling cover can be added to your "Splash" or "Swim" model, talk with your sales consultant about options.



Rolling Cover example - quarter unrolled.

Heat Pump Installation

Overview

Heat pumps are highly recommended for Swim Spas as you are heating a large volume of water. The SpaNet 8.8kW Heat Pump is *included with Swim Pro and River Swim Elite models* and available to purchase as an add-on for Splash and Swim models. Talk with your sales consultant about adding one to your order and taking advantage of the heat pump ready piping pre-installed in the plumbing.

Installation is required post delivery.

Positioning

Careful consideration should be given to heat pump placement as there are air-space requirements and max/min distances from certain components before the unit becomes less efficient.

All Swim Spa models include 'heat pump ready piping' (to attach your plumbing to) - see model pages for locations.

The heat pump should be positioned on the same level as the base of the swim spa and should be placed within 2m of the 'heat pump ready piping' for maximum efficiency. If the Swim Spa is not fenced, the unit should be placed 1.2m away from the cabinet and the piping kept low to the ground so it cannot be used as a step.



Installation

Please follow the instructions in our 'heat pump installation guide' which is available from your sales consultant or from our support page.

Specs & Requirements

The SpaNet 8.8kW Heat Pump measures: 955mm x 400mm x 550mm (WxLxH)

There are specific air-space requirements for the heat pump: - the manufacturer recommends 300mm clear space behind (air intake), 500mm clear space each side and 2.5m clear space to the front of the unit (air flow out). See diagram below.

No separate power supply is required, the heat pump has 4.2m data & power cables that connects easily to the controller for seamless integration.

Heat pump installation requires 40mm plumbing hard pipe (straights, elbows & unions) and is not provided.



Alpine Spas approval is required for any exceptions to the installation guidelines.

Notes

Sketch

Order Checklist

Alpine Spas understands a project of this nature needs to run smoothly. Below is a sample checklist with some important steps to begin considering once you have placed your order.

Order Details

Make sure the details on the order are correct. Please check the delivery address, contact phone numbers & email address are correct as well as the model of the Swim Spa.

Delivery Time Frame

Our dispatch team will liaise with you to confirm a date that suits all parties for delivery.

Delivery Method

Are you aware of what is included in your chosen delivery option? Check below:

Depot Collection (FREE):

Delivery of your swim spa to your nearest depot for you to collect.

Delivery Only (Additional Cost):

We will deliver your swim spa into place*.

Delivery & Install (Additional Cost):

Your swim spa will be delivered into position* and we will remove packaging, install cover & clips plus any purchasable add-ons extras such as heat pump, steps & cover lifter. We can also drill a hole in the base to assist with conduit.

*Complex deliveries and/or failing to disclose all relevant delivery information may result in addition charges.

Payments

Balance payments need to be settled a minimum of two weeks prior to dispatch date to provide opportunity to book in preferred freight/delivery method.

Swim Spa Planning (1 month out)

- Have you confirmed the possible 'electrical setup' with your electrician.
- Are the foundations complete and reinforced to support the weight of your Swim Spa?

• Have you determined the Swim Spas final placement and direction you want the Swim Spa facing; taking the cover lifter, steps and heat pump placement into account?

• Do you have 600mm clearance around the Swim Space final position?

Do you have 600mm clearance around the Swim Spas final position?

Electricians & Wiring (Not Provided)

Please discuss and confirm electrical setup (as per product page) with your electrician. • <u>Auckland/Christchurch</u> - Electricians or Water Delivery teams should be booked for the day after delivery in the rare instances there are delays.

• <u>Freight Provider Delivery</u> - Please allow at least 7 business days from the date of dispatch or wait for the spa to arrive.

Water Testing

All our Swim Spas are water tested. While they are completely drained, sometimes there can be a little bit of water left in the pipes which can come out during the freight process. This may mean there is a bit of water in the pool when it arrives.

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Swim Spa Pre-Delivery Guide



www.alpinespas.co.nz 0800 99 33 88